

January 30, 2008

To Whom It May Concern:

I believe that DBRS model or concept should be part of the Telecommunication Relay Service (TRS) under Section 225 of the Telecommunication Act for deaf-blind people. With the use of Communication Facilitators (CF), the role of CF would be beneficial to relay the information to the deaf-blind individuals whether need to make a call through TTY, VP or voice.

I have worked with many deaf-blind individuals for case management services in the past. It was a struggle for them to deal with their hardship due to lack of communication accessibility at home and in the community. They often have to ask their friends, co workers, and family members to make the calls for them. Their independence may be hindered because of limited access to the use of phone.. There are several reasons for not having the access to Telecommunication equipment such as the Tele-Braille or TTY with large visual display that were no longer manufactured nowadays. To my knowledge is that most deaf-blind people don't have the skills to call people by using computers, screen readers, or other type of devices that are made for deaf-blind people.

Please consider to accept the DBRS model so it is can be equal access to people who are deaf-blind. We